### SENIOR COMMISSION AGENDA REPORT



# **MEETING DATE September 8, 2015**

**ITEM NUMBER:** 

SUBJECT: Computer Classes

DATE: September 8, 2015

FROM: Parks and Community Services/Senior Division

PRESENTATION BY: Yvette Aguilar, Senior Center Program Administrator

FOR FURTHER INFORMATION CONTACT:

Yvette Aguilar @ 949-645-2356 Yvette.Aguilar @ CostaMesaCA.gov

#### **RECOMMENDATION**

Receive and file staff report.

#### **BACKGROUND**

At the May 2015 Senior Commission meeting, staff brought presented new computer classes for approval. The Senior Commission expressed concern about the length of the computer classes. Commissioners requested a letter from Joel Landers, Computer Class Instructor, explaining current class instruction time.

## **ANALYSIS**

Instruction time for the computer classes is set at 180 minutes per class. In an effort to address this concern, staff reached out to Joel Landers, computer class instructor, and he responded with a letter (Attachment 1). In his letter, some of the reasons to explain the class time length are as follows:

- 1.) Instructor is a senior who designed the classes from scratch, and has refined the class structures based on feedback from patrons.
- 2.) The instructor provides two (2) breaks for each class.
- 3.) In the past, patrons have requested longer class times, not shorter class times.
- 4.) If the class time is shortened, it's less conducive as too much time is taken to set up the class, present the material, understand the concepts, have hands-on practice, and answer questions.
- 5.) The longer class session is imperative to retain and allow practice of learned material.

In addition, patron evaluations garnering feedback are included and were overwhelmingly positive (Attachment 2).

FISCAL REVIEW	
No fiscal review is required for this item.	
LEGAL REVIEW	
No legal review is required for this item.	
CONCLUSION Receive and file staff report.	
Yvette E. Aguilar Senior Center Program Administrator	Travis M. Karlen Recreation Manager

Tamara S. Letourneau
Assistant Chief Executive Officer